



Clayton Connections - Prospect

GENERAL INFORMATION

A WARM
WELCOME
TO ALL NEW
RESIDENTS

AT
CLAYTON
CHURCH
HOMES

VOLUNTEERS

We would like to thank all our Volunteers who work so hard for the Residents.

Without their dedication it would be difficult to have activities such as fellowship and individual visiting.

We thank everyone for their support and time given to our Residents.

If anyone is interested in joining our dedicated team of volunteers, please contact:

Pastoral care
on 8404 8100

HAPPY
BIRTHDAY

We wish a
Happy Birthday
to everyone celebrating
a birthday in
October!



WHAT'S ON THIS MONTH

Pet Therapy
Memorial
Service
Cooking
Balloon Tennis
Physio Keep Fit
Dressed For
Success Visit
Concerts
Birthday
Celebrations and
more!

REMEMBERING WITH LOVE

Our sympathy and thoughts go to the families and friends of those that have passed on.

THOUGHT OF THE MONTH

**Challenges are
what make life
interesting and
overcoming them
is what makes
life meaningful.**

HAVE YOUR SAY



Just a reminder to fill out the "Have Your Say" forms that are situated in the reception area. In order to continue to improve all forms will be acted on. Staff are happy to assist you, if you wish.

Message from Chief Executive Officer and Site Coordinator



Nino DiSisto
Chief Executive
Officer

Welcome to the October 2018 edition of the Newsletter and welcome to new residents and their families.

Congratulations to North Adelaide Football Club (one of the CCH partners) for their win in the 2018 SANFL Grand Final. It was pleasing to see the Prospect site displaying North Adelaide memorabilia during the final series.



Matylda Howard
Acting
Site Coordinator

Welcome to new staff across all sites. It is pleasing to see that the commencement of these new staff members has enabled CCH to reduce the use of Agency staff to a minimum. Continuity of care is critical and we value the work and support of existing and new staff.

Thank you to residents, their families and staff for participating in the reaccreditation celebrations at Park Village and Prospect during the month of September 2018. It is pleasing to see a collaborative approach to this achievement.

CCH continues to use the "Happy or Not" device to capture feedback from residents and their families. This feedback enables CCH to focus on continually improving our care.

Over the next few weeks we will use the "Happy or Not" device to capture feedback from staff, which will be used for continuous improvement of care and services.

Royal Commission into Aged Care

Residents and their families will recall that you recently received a letter from the CEO advising of the Federal Government Royal Commission into Aged Care Services.

As per the letter, further information about the Royal Commission is available on the Department of Health website, where residents and their families can subscribe to updates.

<https://agedcare.govcms.gov.au/announcement-of-royal-commission-into-aged-care-quality-and-safety>

CCH continues to remain committed to providing the highest possible quality care to residents and feedback is always welcome on how we can improve on the services provided. As always residents and their families are welcome to complete the "Have Your Say Form" on display around all of our sites.

Aged Care Quality and Safety Commission

The Federal Government on 12 September 2018 introduced into Parliament the legislation to establish the new Aged Care Quality and Safety Commission, which is due to commence from 1 January 2019. Announced after the Carnell/Paterson Independent Aged Care Review (the Oakden Review), the Commission will be a single point of contact for aged care consumers and providers in relation to quality of care and regulation.

The Commission replaces the existing Australian Aged Care Quality Agency (Quality Agency) and Aged Care Complaints Commissioner (Complaints Commissioner) and from 1 January 2020 it will also be responsible for the approval of providers of aged care, compliance and compulsory reporting of assaults.

This reform is part of a two-year Federal Government plan to "strengthen and enhance aged care regulation to protect and assure the quality of care provided to aged care consumers".

Federal Aged Care Minister Wyatt in his announcement indicated that “These new quality standards have a single focus – to protect the rights of senior Australians.”

Residents and their families interested in receiving more information on this announcement can refer to the following website or follow up with your local Site Coordinator.

<https://agedcare.health.gov.au/quality/single-quality-framework-focus-on-consumers>

50th Year Celebrations

Following another successful Tree Planting celebration at Percival Street ILUs on 24 August 2018, two more celebrations have occurred with Tree Planting Ceremonies at Magill on 12 September 2018 and Summerhill on 26 September 2018.

The celebration at both sites, included the residents from the neighbouring Independent Living Units and were enjoyed by all who attended.

The Magill celebration was particularly important, as it marked ten years since the opening of the Magill facility and the re-laying of the plaque, which was moved from Percival Street, Norwood to Magill, honouring the work of the late former Chairman, Dr Howard Buchan.

The dates of the remaining events where 50 Years of CCH will continue to be celebrated have been previously advised, as follows:

- Park Village - 1 pm Thursday 25 October 2018
- Beulah Terraces ILUs - 3 pm Friday 2 November 2018



Picture (Top Right): Board Chairman, Brian Hern cutting the 50th Year Celebration Cake with longstanding Magill staff member Anna Vizzarri and Dr Howard Buchan's daughter, Janet Buchan.



Picture (Middle Right): Board Chairman Brian Hern, longstanding Magill staff member Anna Vizzarri and Janet Buchan involved in the Tree Planting at Magill.

Picture (Bottom Right): Summerhill RAC Resident Queenie Bonython, longstanding Summerhill staff member, Leanne Stewart and Brian Hern, Board Chairman.



Lifestyle Activities - Pizza Day (Magill)

The CEO was involved in the Pizza Making Day activity held at Magill on Thursday 20 September 2018. It was a most enjoyable day with plenty of pizza for residents at the residential aged care facility, Independent Living Unit residents, families and staff.



Picture (Above): CEO, Nino DiSisto with Jas Saini preparing pizza bases.

Picture (Left): Magill residents adding pizza toppings ready for the oven.

Relative Feedback Survey

The Relative Feedback Survey is still open until 31 October 2018. If you have not completed a survey yet, please use the following links to complete the survey. Alternatively, you can pick up a paper based survey from the Reception.

Prospect Site Link: https://member.moa.com.au/Home/MyDEParts_Survey_Public?code=6R4D6Z1R

Master Planning

Park Village

The Redevelopment Committee continues to meet on a fortnightly basis. The recent activity being the reopening of the kitchen with the bain marie opening out into the resident dining area. This has been well received and presents a new exciting dining experience. The other key focus in recent weeks being the redevelopment of the final stage (Stage 10) and the linkages of the main building and redeveloped areas.

The external landscaping layout is being finalised in consultation with residents and once completed will provide significant additional outdoor areas for enjoyment by residents and their families.

Work remains on track for completion in December 2018.

CEO Annual Leave

The CEO will be on Annual Leave from 21 October 2018, returning to work Monday 26 November 2018. During this time Tim Chia will be Acting Chief Executive Officer.

Nino DiSisto (Chief Executive Officer) and
Matylda Howard (Acting Site Coordinator)

MESSAGE FROM PASTORAL CARE COORDINATOR

Pastoral Care has had a busy month. The Flinders University students have settled right in and are enjoying their time with our residents. The relationship with Flinders University is an important one as it allows us to showcase the great work that we do as an organization while helping to train future Social Workers.

The Memorial Services have begun with the first being held at Magill on Wednesday 3 October 2018. These services are a lovely opportunity for the residents, family members and for us, as staff, to say goodbye. Park Village has their service next, on 10 October 2018 followed by Summerhill on the 17 October 2018 with our final one being held at Prospect on 24th October 2018.

Kind Regards
Margaret Sammut
Pastoral Care Coordinator



MESSAGE FROM VOLUNTEER COORDINATOR

Volunteer Program Update

October has seen the Volunteer Program continue to grow. We now have volunteers on all of our four sites working with Lifestyle and undertaking one on one visits with residents. The program works hard to ensure that any resident who may be feeling a little socially isolated enjoys a visit with someone who is there to have a chat or to support them get involved in Lifestyle activities.

Clayton Church Homes wants to make sure that every one of our residents knows that they are important to us, so if you feel that your family member or loved one might benefit from a one on one visit from a volunteer then please feel free to contact me and have a chat!

I can be contacted on 8404 8100 or orusso@claytonhomes.com.au

Thanks

Olga Russo

Volunteer Coordinator



Hello From Lifestyle

October will be a busy month , jam-packed with activities for everyone

We are looking forward to our Animal Capers visit this month where we will be able to pat , hold and feed some fantastic animals.

Also this month we have a performance from Ron & Jo to look forward to .

We also have our Dressed for Success visit on October 30t 2018 at 1.30 pm if anyone would like to come down and check that out!

We would also like to invite residents and families to our memorial service being held on 24 October at 1.30 pm. This service will be in memory of our beloved residents who have passed away in the last year.

If you have any ideas for new activities, or if you would like to request an activity, please speak to Lifestyle staff . We welcome all suggestions.

We hope you have a great month ahead.



**Take care
From the Lifestyle Team at Prospect.**



FUN TIMES TOGETHER

LIBRARY SERVICE

A library service is available for Residents who are interested in having books, magazines, music cd's and dvd's delivered to their rooms on a monthly basis.

The Prospect Home Library service comes every month and has a wide selection of resources in large print.

If you think this is something you may be interested in, please speak to our friendly staff for more information.

DONATIONS

Our Lifestyle team is always happy to receive any donations for our activity program.

New and good second hand items can be given to either lifestyle, or dropped at admin. Some of the items that we are always looking for are :

Craft Items—paints, cards, pencils, gel pens and adult colouring in books.

Entertainment—musical movies, music, documentaries and board games.

Donations are very much appreciated.

Thank you from Lifestyle.

HAIRDRESSER



Donna has been the resident hairdresser at Prospect for over 15 years and is available to all residents on Friday mornings from 9 am.

Bookings are available through the Nurses Station.

The salon is located at the end of Sinclair hallway.

Please ask the staff to put your name down for an appointment, so you don't miss out.

CLOTHING & PERSONAL PROPERTY

Please ensure all gifts, clothing and personal property is marked clearly with the resident's name. Clothing should be labelled with the residents first and last name.

Labels are available for purchase.

Any valuable jewelry, property or money should be taken home by family members.

Some property can be locked in the resident's locked top drawer

If you don't have a key to the top drawer or you would like to order some clothing labels please see Reception.

Fun at Prospect 2018

